Kisha Miller, BS, MHA is the Founder of Circle of Care (CoC)/SPICE, an organization whose objective is providing an evidence-based set of teamwork tools, aimed at optimizing patient outcomes by improving communication and teamwork skills among health care professionals

We give transparency to how healthcare professionals operate in their healthcare settings and share this insight in order to foster collaboration. Our goal is to enhance communication and education across all disciplines to help break down silos and improve quality patient care. We are devoted to the development of teamwork; focusing primarily on high performing medical teams that optimize the use of information, people, and resources to achieve the best clinical outcomes for patients.

Kisha discovered her passion for the importance of effective interprofessional communication and collaborative education while working within the Cardiovascular Operating Room (CVOR) at one of the largest facilities in Texas. Her primary focus was on the proactive prevention of infections across the OR and SPD to ensure patient safety. She was instrumental in resolving conflicts and improving information sharing, eliminating barriers to quality and safety and fostering inter-professional collaboration and education across all disciplines within the peri-operative arena.

Kisha also was Regional Vice President for a medical device repair company and managed multiple departments including, repair technicians, sales representative, inside sales and field service representatives.

Kisha later moved on to become the National Clinical Educator for an surgical instrument company, in which she managed the principle distributors and their Salesforce for the North America. Kisha become an expert at forming Interprofessional high performance team.

Also, In her travels fulfilling these roles for both companies , Kisha, witnessed the same behavior she observed while she worked in the OR. She began to utilized the same approach to assist their perioperative team to break down the silos and overcome their lack communication and teamwork issue. She then realized the tremendous need for creating a

forum for healthcare workers from various disciplines to share ideas and collaborate in new ways that will be brought back to their respective facilities and result in better patient outcomes.

As a published author, researcher and contributor for various publications in the field of health acquired infection prevention and inter-professional education/collaboration, Kisha has become recognized as an expert thought-leader planting the seed for positive change in the perioperative arena. Her charisma inspires ideas through new approaches of inter-professional collaborative education, evidence-based research and addressing deficiencies in healthcare with a solution-based approach.